INTRODUCTORY INFORMATION TO WELCOME YOU TO LAKESIDE AT WATERMAN VILLAGE

- Hello from the Waterman Village Hospitality Committee. We will be contacting you for a visit as a kind of "Welcome Wagon" to answer questions and point out tips to make settling in easier.
- In the big binder provided by Marketing at your closing, there is a yellow sheet the Waterman Village Directory. Put that up on your fridge, along with this page, as you will turn to them often, especially in your first days here!

READ THE BIG BINDER.....IT IS YOUR BIBLE!!

Information is distributed to residents by email. The most important source of information is the Resident Portal. Go to www.watermanvillage.com/wvresidents. The password is gardenoflife.

WIFI Information: MODEM NAME MODEM Password

OAKS LAKESIDE 8:00-2:00 M-F Café: 8:00-2:00 M-F Brew Bar

> Breakfast 8-10 Lunch 11:30-2:00 Breakfast 8-10 Lunch 11:30-2:00

Lodge Lunch 11:30-1:00 M-Sat. Sunday Breakfast Club: 8:30-12:00

Dinner 4:30-6:30 M-Sat.

Savor Lunch: 11:30-1:00 M-Sat. Sun. Brunch 11:00-2:00 & 3:00-5:00 Savor Dinner: 4:00-7:30 M-Sat.

Savor **CLOSED** on Sunday.

Bistro 4:45-7:00 M-Sat.

Reservations: Ext. 353 (Closed Sun.) Sports Bar 11:30-1:30 and

4:00-7:30 M-Sat. 1:00 - 7:30 Sun.

PICK UP ORDERS EXT. 258

PICKUP ORDERS Ext. 500 Lunch Call in from 9:30-10:30 Lunch Call in from 9:30-10:30 Dinner Call in from 2:30-3:30 Dinner call in from 2:30-3:30

Meal Delivery Request delivery at Ext. Meal Delivery - Pending 258 when placing order. \$2.50 charge.

WORK ORDERS: If you need something repaired or replaced, go to the Portal and at the very bottom of the page click on "Resident Work Order", Fill out and submit. Someone will contact you for an appointment.

MEALS: Call the Main WV number (352) 383-0051 and dial the appropriate Extension. Refer to Resident Portal under CULINARY for **DRESS CODE.** You must inform Guests of Dress Code – **NO** short shorts ever.

KEY CARDS Used for ALL Dining billing and ALL Lakeside Building Doors. TRASH

- GARDEN HOMES Place bagged trash & broken-down boxes at end of driveway early in the morning on M,W,F. Do **NOT** put out the night before.
- LAKESIDE GRAND & LAKEHOUSE EAST & WEST Bagged trash and broken-down packing boxes in trash room bins at any time.

TV CHANNELS 2-5 Waterman's own 24-hour TV channel (known as WVCC TV - Waterman Village Community Cable), provides important information, live daily events, interviews, menus and other items of interest.

TRANSPORTATION FREE Shuttle to anywhere on the property. FREE weekly shopping trips for off property appointments (within a reasonable distance) please schedule at least 24 hours ahead. Call Transportation at Lakeside Security, Ext. 383 for a ride to the Oaks. Call the Oaks Security, Ext. 382 for return ride to Lakeside. MEDICAL - Call at least 24 hours in advance for off Campus medical appointments Ext. 222.

POSTAL DELIVERIES USPS mail goes to personal mailbox. Large packages will be delivered to Garden Homes only. All other packages will be delivered to the Concierge's desk at the Grand.

Revised 6-7-24